



People & Organization

New Benefit Partnerships Coming July 2024

Dear Colleagues,

Avangrid is always looking for ways to optimize your Total Health benefits experience with best-in-class offerings from industry leading administrators. For this reason, we are excited to launch the following partnerships simultaneously on **July 1, 2024**:

- We are **transitioning from The Standard to MetLife** * as our new life insurance, disability, and family and medical leave administrator. Met Life is an industry leader with over 150 years of experience, and will provide:
 - Comprehensive online platform which allows you to easily initiate or update leave requests, check claim status, review your history, and more.
 - Top tier customer support team to help you navigate the process effectively.
 - Robust reporting, communication, and training capabilities.
- We are **transitioning from Alight to Empyrean** as our new benefits administrator. Empyrean is known for its innovation and service-first approach and will provide:
 - Enhanced enrollment experience with newly designed benefits guides and cutting-edge decision support tool that provides personalized recommendations to help you enroll in appropriate benefits for your needs.
 - Robust technology capabilities with customized website and app.
 - Personalized communications and comprehensive engagement platform.

To learn more about your benefits, please review your 2024 Benefits Enrollment Guide found in the [Alight Portal](#).

Please note that The Standard and Alight will continue to administer your benefits through June 30, 2024. No action is required now. We will share more detailed information, FAQs, and educational materials in the coming months.

Questions can be directed to benefits@avangrid.com.

***Please note the transition date for Met Life was moved from 4/1/24 to align with Empyrean's 7/1/24 transition date to limit employee disruption and provide an optimal implementation experience with both partners.**

Total Health Team